Industry Notice 05/07/2010: DTrade2 v2.3.1 Implementation

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) DTrade will undergo essential system upgrades on Saturday, May 8, 2010 from 8:00 a.m. EST until Saturday, May 8, 2010 8:00 p.m. EST.

- During this time the DTrade system will be unavailable to accept submissions.
- MARY will be unavailable to check submission statuses.
- The DTAS-Online portal page will be unavailable at this time.
- The pmddtc.state.gov website is not affected and will remain online.

We apologize for any inconveniences experienced as a result of this outage.

IMPLEMENTATION

The implementation date for the software upgrade is 8 May 2010.

The new DTrade2 v2.3.1 addresses the case status column and the Batch business validator. The Batch business validator has been updated to check whether a submission is a DSP-5 or an Agreement.

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time

Phone: 202-663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Phone: (202) 663-1282

Hours: 9am-5pm Eastern U.S. time E-mail: DDTCResponseTeam@state.gov